

GENERAL TERMS AND CONDITIONS OF RED+ (for the offer in Germany)

These General Terms and Conditions (hereinafter referred to as "GTC") govern the contractual relationship between Ringier Sports AG, Zurich (hereinafter referred to as "Ringier Sports"), as the operator of the streaming and OTT platform "RED+" (hereinafter referred to as "RED+"), and the users of RED+ (hereinafter collectively referred to as the "Users" and individually as the "User").

Ringier Sports offers Users the opportunity to purchase streaming services (subscriptions or individual products) on RED+.

1. Scope of the GTC

By using the RED+ service and/or purchasing subscriptions and/or individual products (hereinafter "Products"), the User confirms that they have read, understood, and accepted the GTC.

2. Use of RED+

2.1 Registration is required to view streams. Some streams are subject to a fee and require the purchase of a game pass.

2.2 As part of the registration process, the User will be asked to accept these GTC and take note of the [privacy policy of Ringier Sports](#). After successful registration, the user receives a confirmation email. For paid services, the user is asked to verify their registration. Only after this verification is the registration process completed.

2.3 The data of the user account and the password must be kept confidential. Access credentials or passwords must not be made accessible to third parties. Third-party access credentials or passwords must not be used. The User is responsible for all activities associated with their user account. The user account is non-transferable to another person.

2.4 The use of RED+ services is limited to a maximum of two devices simultaneously per registered user account. This applies regardless of the location of the devices.

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Users can manage and adjust the devices linked to their account in their profile settings.

2.5 Individuals over the age of 18, with full legal capacity, residing in Germany may register on RED+. Minors are only allowed to use the products through the account of a parent or guardian and with their involvement. Please ensure that the appropriate person (parent or legal guardian) reads these GTC with you and agrees to the GTC before you proceed. The registration must use the official name. Changes to the name and/or e-mail-address must be made in the personal user account or reported to info@red.sport.

2.6 Ringier Sports is entitled to reject registrations or deactivate completed registrations without providing a reason. Ringier Sports reserves the right, in particular, to temporarily or permanently exclude a User in case of violations of laws, public morals, or these GTC. The User agrees not to provide inaccurate information (especially not false personal data) to Ringier Sports or while using the RED+ service. The User will be informed by email.

2.7 The registration or user account can be deactivated by the User at any time by sending an email to info@red.sport.

3. Additional Provisions

3.1 Certain digital offers on RED+ are subject to a charge and are additionally subject to the general terms and conditions of the respective payment provider which can be viewed here: [\[LINK\]](#). In the event of any conflict between these Terms and Conditions and the special conditions, the special conditions shall prevail over these Terms and Conditions.

3.2 Vouchers for RED+ are valid for a period of 12 months from the date of purchase (without automatic renewal in accordance with section 6.1). After this period, they expire and can no longer be redeemed. Vouchers can only be used to access the Yearly GAMEPASS on RED+. Cash payments or any other form of compensation for the voucher value are excluded. Vouchers are personal and non-transferable. They may not be duplicated, altered, resold, or used for other purposes. Ringier Sports

assumes no liability for loss, theft, misuse, or technical issues that may occur during

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the redemption of a voucher. Vouchers are subject to the current version of these General Terms and Conditions.

4. Order

All orders are binding once the User clicks the order button.

5. Payment Processing

5.1 Payment for a product is made either by credit card, Google Pay, Apple Pay, or PayPal and is additionally subject to the payment provider's general terms and conditions, which can be viewed here ([LINK](#)). When using PayPal, additional processing fees may apply depending on the country. These fees are charged directly by PayPal and are not within the responsibility of Ringier Sports.

5.2 Ringier Sports reserves the right to cancel purchases due to circumstances beyond Ringier Sports control (force majeure, administrative or judicial order, etc.).

5.3 All prices are gross and stated in EUR (Euros), including the statutory VAT. The published price at the time of the order is decisive. Technical changes, errors, typos, and printing errors are reserved. Ringier Sports reserves the right to change prices at any time. Any fees from third parties (especially payment providers) are displayed separately in the ordering process and charged additionally. This applies in particular to any additional processing fees that may be charged by PayPal depending on the country.

6. Cancellation and Renewal of Subscriptions

6.1 Annual subscriptions are automatically renewed. 30 days before the expiry of the annual subscription, the user will be informed of the automatic renewal by e-mail. Should a user wish to cancel their annual subscription, the user must actively cancel the subscription in their user account by pressing a button. Users should cancel their subscription at least one day before the next

billing cycle to avoid being charged for renewal.

6.2 Cancellation of monthly subscriptions: Monthly subscriptions will renew automatically unless cancelled at the end of the paid term. There is no prior reminder. Users should cancel their subscription at least one day before the next billing cycle to avoid being charged for renewal. Cancellation of the monthly subscription can be made directly in the user account.

6.3 Both parties reserve the right to terminate without notice for good cause.

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Ringier Sports is, for example, entitled to terminate without notice in the event of serious breaches by the user of the provisions of these GTC.

7. Exclusion of Liability

7.1 Ringier Sports is only liable for direct damages caused by an intentional or grossly negligent act on the part of Ringier Sports. Liability of Ringier Sports for direct damages due to slight negligence and for indirect damages (such as consequential damages or lost profits) – regardless of the legal basis – is expressly excluded, subject to mandatory statutory provisions. Ringier Sports assumes no liability, in particular, for errors and omissions by third parties.

7.2 The RED+ platform may be temporarily unavailable or only available to a limited extent due to maintenance work or other reasons. Ringier Sports is not liable for the temporary unavailability of the platform, the incorrect playback of content, the failure of individual or all functions, as well as for malfunctions of the platform.

7.3 Ringier Sports accepts no liability for data loss and for errors by operators of telecommunications services, access and hosting providers, etc., as well as for technical failures or malware, especially malicious software.

7.4 Ringier Sports reserves the right to restrict or discontinue offers/products at any time without prior notice and to adapt the offer of paid products. Any liability in this

connection is excluded in full and user claims are excluded, in particular those for reimbursement of fees or payments already made and/or for damages.

7.5 The RED+ platform contains links to third-party websites. These sites are not operated or monitored by Ringier Sports. Ringier Sports disclaims all responsibility for the content and operation of linked sites or offers.

7.6 The User indemnifies Ringier Sports and its organs and employees from any legal disputes, claims for damages, and other actions and claims that third parties initiate or assert in connection with the unauthorized or unlawful use of the products by the User, including the associated legal and court costs.

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8. Intellectual property rights and rights of use

8.1 Ringier Sports is the owner and operator of RED+. All brands, names, logos, images, designs, texts, and other materials used on RED+ belong to Ringier Sports (and/or its partner companies). The (complete or partial) reproduction, transmission (electronically or by other means), modification, linking, or use of these brands, names, logos, images, designs, texts, and other materials for public or commercial purposes is prohibited without prior written consent from Ringier Sports. Extracting content or data from the website (web scraping) and text and data mining (TDM) (including retrieving data, crawling websites, scraping content, or searching databases), whether by robots, spiders, automated means or manually, is expressly prohibited without the prior written consent of Ringier Sports. Furthermore, the use of content or data from the website for the development of software programs is prohibited, including, but not limited to training a system for machine learning or artificial intelligence (AI).

8.2 The User is informed that all software underlying the service is the property of Ringier Sports and/or its affiliates and is protected by law.

8.3 The products are exclusively intended for the personal and non-commercial use of the User. Upon purchasing a product, Ringier Sports grants the User a limited,

non-exclusive, and non-transferable right to access the product. Beyond that, no rights, title, or claims are transferred to the User. The User agrees not to use the service for public performances.

8.4 The available content may vary depending on the country/region. 8.5 The User is not permitted to copy, reproduce, redistribute, embed in a third-party website (framing), mirror, create derivative works from, decompile, reverse engineer, modify, archive, or disassemble products or parts thereof; or to attempt to bypass security, performance-limiting, filtering, or digital rights management measures; furthermore, the removal or modification of logos, watermarks, or ownership notices embedded in or on the products is prohibited without corresponding permission from Ringier Sports; the transmission of malicious programs, scripts, or codes; the transmission of an unreasonable number of requests to Ringier Sports servers; or performing any other activities to manipulate, interrupt, or damage Ringier Sports

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9. Data Protection, Data Processing, and Data Security

With regard to data protection, the principles of data processing and data security, reference is made to the [privacy policy of Ringier Sports](#), which is an integral part of these GTC.

10. General Provisions

10.1 Ringier Sports reserves the right to amend the GTC at any time. The amended GTC shall be communicated to the users in each case by notification in a suitable place on RED+. Subsequent amendments to these GTC are deemed to be approved by the User if the User does not object to the new GTC within 14 days of becoming aware of the amended GTC by e-mail to info@red.sport.

10.2 Should individual provisions of the GTC be or become invalid or ineffective in whole or in part, the validity and/or effectiveness of the remaining provisions of the GTC shall remain unaffected. The invalid and/or ineffective provisions shall be replaced by provisions that come as close as possible in economic terms to the meaning and purpose of the invalid and/or ineffective

provisions in a legally effective manner. The same shall apply in the event of any loopholes.

11. Right of Withdrawal / Consequences of Withdrawal

If you, as a consumer, conclude a contract for paid services, the following applies:

11.1 Right of Withdrawal: You have the right to withdraw from this contract within fourteen (14) days without giving any reason. The withdrawal period is fourteen (14) days from the day the contract is concluded. To exercise your right of withdrawal, you must inform Ringier Sports or RED SPORT NETWORK (RED SPORT NETWORK % Ringier Sports AG, Flurstrasse 55, 8048 Zurich; info@red.sport) by means of a clear statement (e.g., a letter sent by post or an email) of your decision to withdraw from this contract. To meet the withdrawal deadline, it is sufficient for you to send your notification of the exercise of the right of withdrawal before the withdrawal period expires.

11.2 Consequences of Withdrawal: If you withdraw from this contract, we are

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obligated to reimburse you for all payments we have received from you, without delay and no later than fourteen (14) days from the day on which we received your notification of withdrawal from this contract. For this reimbursement, we will use the same payment method that you specified during the original registration and used for the initial payment of the usage fee, unless expressly agreed otherwise with you; in no case will you be charged fees for this reimbursement.

12. Jurisdiction and Applicable Law

12.1 These GTC shall be governed by Swiss substantive law, to the exclusion of the Swiss Federal Act on Private International Law (IPRG) and the Vienna Sales Convention (CISG). Contracts with consumers who are resident in Germany (or the EU) remain unaffected by mandatory consumer protection provisions of the

Federal Republic of Germany or the EU.

12.2 The exclusive place of jurisdiction for all disputes arising in connection with these GTC, including those concerning the valid formation, legal effectiveness, interpretation, fulfillment, breach, amendment, or termination of the contractual relationship between the User and Ringier Sports, as well as extra-contractual claims shall be Zurich, Switzerland, subject to mandatory jurisdictions, in particular for consumers.

July 9, 2025